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2143.

Docket No. 198775US-2

IN RE APPLICATION OF: Tetsuro MOTOYAMA, et al.

SERIAL NO: 09/756,120

FILED: January 9, 2001

FOR: METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE USING EMAIL

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

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Technology Center 2100

SIR:

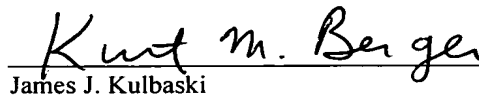
Transmitted herewith is an amendment in the above-identified application.

- ☒ No additional fee is required
- ☐ Small entity status of this application under 37 C.F.R. §1.9 and §1.27 is claimed.
- ☐ Additional documents filed herewith:

The Fee has been calculated as shown below:

CLAIMS	CLAIMS REMAINING		HIGHEST NUMBER PREVIOUSLY PAID	NO. EXTRA CLAIMS	RATE	CALCULATIONS
TOTAL	34	MINUS	35	0	x \$18 =	\$0.00
INDEPENDENT	4	MINUS	4	0	x \$86 =	\$0.00
		<input type="checkbox"/> MULTIPLE DEPENDENT CLAIMS			+ \$290 =	\$0.00
		TOTAL OF ABOVE CALCULATIONS				\$0.00
		<input type="checkbox"/> Reduction by 50% for filing by Small Entity				\$0.00
		<input type="checkbox"/> Recordation of Assignment			+ \$40 =	\$0.00
		TOTAL				\$0.00

- ☐ A check in the amount of \$0.00 is attached.
- ☐ Credit card payment form is attached to cover the fees in the amount of \$0.00
- ☒ Please charge any additional Fees for the papers being filed herewith and for which no check or credit card payment is enclosed herewith, or credit any overpayment to deposit Account No. 15-0030. A duplicate copy of this sheet is enclosed.
- ☒ If these papers are not considered timely filed by the Patent and Trademark Office, then a petition is hereby made under 37 C.F.R. §1.136, and any additional fees required under 37 C.F.R. §1.136 for any necessary extension of time may be charged to Deposit Account No. 15-0030. A duplicate copy of this sheet is enclosed.

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DOCKET NO: 198775US-2



IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :  
TETSURO MOTOYAMA, ET AL. : EXAMINER: CHOUDHURY, AZIZUL Q  
SERIAL NO: 09/756,120 :  
FILED: JANUARY 9, 2001 : GROUP ART UNIT: 2143  
FOR: METHOD AND SYSTEM OF :  
REMOTE SUPPORT OF DEVICE USING  
EMAIL

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AMENDMENT UNDER 37 C.F.R. § 1.111 Technology Center 2100

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated May 24, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 10 of this paper.